



International Association for Child Safety Code of Ethics

Preamble

As child safety professionals, the actions of IAFCS (International Association for Child Safety) members impact the quality of life of our customers and their families. Accordingly, the services provided by members require integrity, competence, fairness, confidentiality, diligence, professionalism and commitment to preventing foreseeable injuries to children. IAFCS Members must abide by a standard of behavior that enhances the honor and reputation of each member, our Association and our profession. The actions of one member affect the honor and reputation of our entire industry.

The Code consists of the following Principles:

Integrity

Integrity demands honesty and candor which must not be subordinated to personal gain or advantage.

1. Members shall hold child safety as the highest priority in the delivery of services.
2. Members shall not make false or misleading statements as to their business' size, scope or areas of competency. Members should not foster or create unjustified expectations about their products and services.
3. Members shall not knowingly install a product in an unsafe manner.
4. Members shall remain informed regarding safety products recalled by the CPSC and will refrain from selling products that have been recalled.

Competence

One is competent only when he or she has attained and maintained skills and knowledge pertaining to child safety and applies that knowledge effectively while providing services to clients. Competence also includes the wisdom to recognize your limitations and refer a client to other services when appropriate.

1. Members shall continue their professional development throughout their careers and should keep current by being actively involved in their child safety business, participating in continuing education, reading industry literature and attending professional meetings and seminars.
2. Members shall not perform services outside of their scope of expertise.
3. Members shall comply with country, state and local regulations regarding qualifications and licensing for the services performed.

Fairness

Fairness is treating others in the same fashion that you would want to be treated and is an essential trait of any professional.

1. Members shall not discriminate between customers based upon race, color, religion, gender or sexual orientation.
2. Members shall offer consistent services and pricing to all customers on a fair and equal basis.
3. Members shall refrain from unfair business practices in their dealings with vendors, clients or fellow members of the Association.

Confidentiality

Appropriate confidentiality includes developing both sensitivity to personal information and maintaining the secrecy thereof.

1. It is of paramount importance to protect the privacy of our customers' personal information. Due to the personal nature of our work, members may learn intimate details regarding the personal lives of our customers. Members are bound to not disclose such personal data except as required by law.

Diligence

Diligence includes the provision of services in a timely, thorough and complete manner.

1. Members shall promptly respond to customer requests and complaints and make reasonable and appropriate efforts to remedy deficiencies.
2. Members shall take appropriate steps to ensure the safety of the customer, member and member's employees/agents at all times.

Professionalism

Because of the importance of the professional services we offer, members shall behave with dignity and courtesy towards consumers, fellow members, competitors, vendors and those in related professions.

1. Members shall not speak or write disparagingly about fellow members.
2. Members shall not promote their own interest at the expense of the dignity and integrity of the profession.
3. Members shall maintain a professional appearance and demeanor suitable to a professional baby proofer while in a customer's home.

Commitment

Commitment to enhancing the safety of children is a requirement for membership. Members shall seek opportunities to participate in civic affairs and work for the advancement of the safety, health and well-being of their community.

1. Members shall endeavor to extend public knowledge and appreciation of our profession and its achievements.
2. Members shall report defective products to the Association's Product Information Exchange (PIE) Committee.
3. Members shall report evidence of child abuse or neglect to the appropriate agencies when observing said behaviors during the normal course of business.